ULLA BYRNE

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SUMMARY OF QUALIFICATIONS

- Warehouse leader who runs safe, accurate and on-time shifts.
- Experience across 3 employers, most recently as Warehouse Supervisor at Harrow Parcel Hub.
- Hands-on supervisor who coaches teams and keeps standards high.
- Known for clear communication with colleagues and for following work through to the end.

EDUCATION

TU Berlin — **Berlin**

Level 3 Diploma in Warehousing and Storage — *2020*

PROFESSIONAL EXPERIENCE

Harrow Parcel Hub — **Denver, CO**

Warehouse Supervisor — *Apr 2025 – Present*

- Reduced damaged stock write-offs by 28% with new racking labels and handling checks.
- Ran stock counts with zero variance write-offs at two quarterly audits.
- Hit 99.6% pick accuracy for 12 straight weeks by reorganising fast-moving lines.
- Ran a shift of 36 operatives across inbound, picking and dispatch.

Harrow Parcel Hub — **Denver, CO**

Team Leader — *Oct 2023 – Mar 2025*

- Coordinated with transport planners on daily trailer loading plans.
- Led daily safety briefings and investigated near misses with the H&S manager.
- Ran weekly toolbox talks on manual handling and racking safety.
- Planned labour for peak, including agency staff, without missing a carrier cut-off.

Cobalt 3PL — **Denver, CO**

Warehouse Operative — *Oct 2021 – Jul 2023*

- Introduced a buddy system that cut new-starter turnover in the first month.
- Trained new starters on picking, packing and returns processes.
- Reported daily KPIs to the site manager and acted on missed targets.

INITIATIVES

5S rollout in the returns area

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

Peak readiness plan

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

RESEARCH & PUBLICATIONS

Lessons from incident reviews — **2023**

- Short paper shared internally and at a local meetup.

TECHNICAL SKILLS

Warehouse systems & licences: Forklift licence
General: Microsoft Excel, Stock control, Health & safety, Lean
Languages: English (Native), Spanish (Conversational)

CERTIFICATIONS

- IOSH Managing Safely
- First Aid at Work

EXTRA-CURRICULAR ACTIVITIES

- Mentor for a school careers programme, helping students with CVs and mock interviews.
- Volunteer at a local food bank twice a month.
- Treasurer of a local sports club, keeping the accounts and membership list.

REFERENCE

Grace Dubois
Head of Operations, Cobalt 3PL
Contact: grace@example.com