GAVIN MORENO

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SUMMARY OF QUALIFICATIONS

- Warehouse leader who runs safe, accurate and on-time shifts.
- Experience across 4 employers, most recently as Warehouse Supervisor at Pennine Cold Chain.
- Hands-on supervisor who coaches teams and keeps standards high.
- Known for clear communication with colleagues and for following work through to the end.

EDUCATION

Sheffield Hallam University — **Sheffield**

Level 3 Diploma in Warehousing and Storage — *2019*

PROFESSIONAL EXPERIENCE

Pennine Cold Chain — **Denver, CO**

Warehouse Supervisor — *Jan 2026 – Present*

- Introduced a buddy system that cut new-starter turnover in the first month.
- Hit 99.6% pick accuracy for 12 straight weeks by reorganising fast-moving lines.
- Reported daily KPIs to the site manager and acted on missed targets.
- Led the investigation into a mis-shipped pallet and fixed the root cause.

Pennine Cold Chain — **Denver, CO**

Team Leader — *Aug 2024 – Oct 2025*

- Trained new starters on picking, packing and returns processes.
- Ran weekly toolbox talks on manual handling and racking safety.
- Handled agency worker timesheets and checked them against the clocking system.
- Rebalanced pick faces before peak so fast movers were closest to dispatch.

Midland Retail DC — **Denver, CO**

Warehouse Operative — *Jun 2023 – May 2024*

- Ran stock counts with zero variance write-offs at two quarterly audits.
- Led daily safety briefings and investigated near misses with the H&S manager.
- Ran a shift of 5 operatives across inbound, picking and dispatch.

Midland Retail DC — **Denver, CO**

Warehouse Operative — *Dec 2021 – Apr 2023*

- Planned labour for peak, including agency staff, without missing a carrier cut-off.
- Reduced damaged stock write-offs by 28% with new racking labels and handling checks.

INITIATIVES

5S rollout in the returns area

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

Peak readiness plan

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

RESEARCH & PUBLICATIONS

Notes on workplace surveys — **2025**

- Short paper shared internally and at a local meetup.

TECHNICAL SKILLS

Warehouse systems & licences: BY WMS
General: Microsoft Excel, Stock control, Health & safety, Lean
Languages: English (Fluent), German (B2)

CERTIFICATIONS

- IOSH Managing Safely
- First Aid at Work

EXTRA-CURRICULAR ACTIVITIES

- Treasurer of a local sports club, keeping the accounts and membership list.
- Member of a community choir.

REFERENCE

Ben Dubois
Head of Operations, Midland Retail DC
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