ULLA ORTIZ

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SUMMARY OF QUALIFICATIONS

- Backend engineer who likes small, well-tested services and clear runbooks.
- Experience across 3 employers, most recently as Senior Backend Engineer at Harbor Analytics.
- Comfortable owning a service end to end: design, build, deploy and on-call.
- Known for clear communication with colleagues and for following work through to the end.

EDUCATION

University of Amsterdam — **Amsterdam**
BSc Computer Science — *2017*

PROFESSIONAL EXPERIENCE

Harbor Analytics — **Amsterdam**
Senior Backend Engineer — *May 2024 – Present*

- Automated database migrations in CI so releases no longer needed a maintenance window.
- Reviewed pull requests daily and kept the team style guide up to date.
- Wrote the design doc for the new search service and ran the review with three teams.
- Designed the event model for order tracking and reviewed every schema change with the data team.
- Mentored two junior engineers through their first production releases.
- Built the notifications service in Node.js.

Orchard Commerce — **Amsterdam**
Backend Engineer — *Mar 2022 – Apr 2024*

- Cut p95 response time on the checkout service from 900 ms to 240 ms by reworking queries and caching.
- Led the move of three services from a shared monolith into independently deployed services.
- Built an internal CLI that cut new-engineer setup from a day to an hour.
- Reduced cloud spend on staging by shutting down idle environments overnight.

Quayside Digital — **Amsterdam**
Backend Developer — *Oct 2019 – Jan 2022*

- Built and maintained REST APIs used by 60 internal teams and two mobile apps.
- Added structured logging and tracing so incidents could be traced across services in minutes.
- Worked with product managers to break large features into weekly releases.

PROJECTS

Open-source rate limiter library (side project)

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

Hackathon: real-time bus tracker

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

TECHNICAL SKILLS

Languages & tools: Postgressql, C Sahrp
General: Git, Docker, Linux, REST APIs, CI/CD
Languages: English (Fluent)

CERTIFICATIONS

- AWS Certified Cloud Practitioner
- Scrum Fundamentals

EXTRA-CURRICULAR ACTIVITIES

- Member of a community choir.
- Volunteer at a local food bank twice a month.
- Mentor for a school careers programme, helping students with CVs and mock interviews.

REFERENCE

Zoltan Mendes
Engineering Manager, Fennel Pay
Contact: zoltan@example.com