TOMASZ MURPHY

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SUMMARY OF QUALIFICATIONS

- Warehouse leader who runs safe, accurate and on-time shifts.
- Experience across 4 employers, most recently as Operations Supervisor at Kingsway Fulfilment.
- Hands-on supervisor who coaches teams and keeps standards high.
- Known for clear communication with colleagues and for following work through to the end.

EDUCATION

Sheffield Hallam University — **Sheffield**
Level 3 Diploma in Warehousing and Storage — *2021*

PROFESSIONAL EXPERIENCE

Kingsway Fulfilment — **Berlin**
Operations Supervisor — *Nov 2025 – Present*

- Handled agency worker timesheets and checked them against the clocking system.
- Ran a shift of 48 operatives across inbound, picking and dispatch.
- Rebalanced pick faces before peak so fast movers were closest to dispatch.
- Ran stock counts with zero variance write-offs at two quarterly audits.
- Grew up near Manhattan, Kansas.

Severn Freight — **Berlin**
Shift Team Leader — *Feb 2025 – Oct 2025*

- Led the investigation into a mis-shipped pallet and fixed the root cause.
- Ran weekly toolbox talks on manual handling and racking safety.
- Reduced damaged stock write-offs by 28% with new racking labels and handling checks.
- Hit 99.6% pick accuracy for 12 straight weeks by reorganising fast-moving lines.

Harrow Parcel Hub — **Berlin**
Picker/Packer — *Jul 2024 – Jan 2025*

- Trained new starters on picking, packing and returns processes.
- Led daily safety briefings and investigated near misses with the H&S manager.
- Planned labour for peak, including agency staff, without missing a carrier cut-off.

Harrow Parcel Hub — **Berlin**
Picker/Packer — *Nov 2023 – Jul 2024*

- Introduced a buddy system that cut new-starter turnover in the first month.
- Coordinated with transport planners on daily trailer loading plans.

INITIATIVES

5S rollout in the returns area

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

Peak readiness plan

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

RESEARCH & PUBLICATIONS

Notes on shift scheduling — **2025**

- Short paper shared internally and at a local meetup.

TECHNICAL SKILLS

Warehouse systems & licences: Forklift licence, Blue Yonder
General: Microsoft Excel, Stock control, Health & safety, Lean
Languages: English (Fluent)

CERTIFICATIONS

- IOSH Managing Safely
- First Aid at Work

EXTRA-CURRICULAR ACTIVITIES

- Member of a community choir.
- Volunteer at a local food bank twice a month.

REFERENCE

Ola Park
HR Director, Severn Freight
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