AYESHA HOFFMANN

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SUMMARY OF QUALIFICATIONS

- Backend engineer who likes small, well-tested services and clear runbooks.
- Experience across 3 employers, most recently as Senior Software Engineer at Harbor Analytics.
- Comfortable owning a service end to end: design, build, deploy and on-call.
- Known for clear communication with colleagues and for following work through to the end.

EDUCATION

University of Toronto — **Toronto**
BSc Computer Science — *2017*

PROFESSIONAL EXPERIENCE

Harbor Analytics — **Lisbon**
Senior Software Engineer — *Aug 2024 – Present*

- Cut p95 response time on the checkout service from 900 ms to 240 ms by reworking queries and caching.
- Wrote integration tests and contract tests; raised coverage on the core service from 41% to 78%.
- Reviewed pull requests daily and kept the team style guide up to date.
- Led the move of three services from a shared monolith into independently deployed services.

Copperline Software — **Lisbon**
Software Engineer — *Jun 2022 – Aug 2024*

- Built an internal CLI that cut new-engineer setup from a day to an hour.
- Built a feature-flag system so risky changes could be switched off without a deploy.
- Added structured logging and tracing so incidents could be traced across services in minutes.
- Worked with product managers to break large features into weekly releases.

Quayside Digital — **Lisbon**
Junior Software Engineer — *Jun 2019 – Mar 2022*

- Paired with the security team to remove secrets from config and rotate keys automatically.
- Designed the event model for order tracking and reviewed every schema change with the data team.
- Ran on-call for the payments platform and wrote the incident runbooks the team still uses.

PROJECTS

Open-source rate limiter library (side project)

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

Hackathon: real-time bus tracker

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- Shared the results with the wider team and kept the documentation up to date.

RESEARCH & PUBLICATIONS

Notes on workplace surveys — **2024**

- Short paper shared internally and at a local meetup.

TECHNICAL SKILLS

Languages & tools: Node.js
General: Git, Docker, Linux, REST APIs, CI/CD
Languages: English (Native), Spanish (Conversational)

PostgreSQL Go

CERTIFICATIONS

- AWS Certified Cloud Practitioner
- Scrum Fundamentals

EXTRA-CURRICULAR ACTIVITIES

- Treasurer of a local sports club, keeping the accounts and membership list.

- Mentor for a school careers programme, helping students with CVs and mock interviews.

REFERENCE

Nadia Kaur
Engineering Manager, Quayside Digital
Contact: nadia@example.com