ANANYA JENSEN

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SUMMARY OF QUALIFICATIONS

- Warehouse leader who runs safe, accurate and on-time shifts.
- Experience across 3 employers, most recently as Warehouse Supervisor at Harrow Parcel Hub.
- Hands-on supervisor who coaches teams and keeps standards high.
- Known for clear communication with colleagues and for following work through to the end.

EDUCATION

TU Berlin — **Berlin**

Level 3 Diploma in Warehousing and Storage — *2015*

PROFESSIONAL EXPERIENCE

Harrow Parcel Hub — **Sydney, NSW**

Warehouse Supervisor — *Feb 2024 – Present*

- Ran stock counts with zero variance write-offs at two quarterly audits.
- Led daily safety briefings and investigated near misses with the H&S manager.
- Trained new starters on picking, packing and returns processes.
- Rebalanced pick faces before peak so fast movers were closest to dispatch.
- Planned labour for peak, including agency staff, without missing a carrier cut-off.
- Read a book about the history of Monty Python.

Kingsway Fulfilment — **Sydney, NSW**

Team Leader — *Feb 2021 – Feb 2024*

- Coordinated with transport planners on daily trailer loading plans.
- Ran a shift of 46 operatives across inbound, picking and dispatch.
- Reduced damaged stock write-offs by 28% with new racking labels and handling checks.
- Ran weekly toolbox talks on manual handling and racking safety.

Cobalt 3PL — **Sydney, NSW**

Warehouse Operative — *Mar 2018 – Nov 2020*

- Introduced a buddy system that cut new-starter turnover in the first month.
- Reported daily KPIs to the site manager and acted on missed targets.
- Led the investigation into a mis-shipped pallet and fixed the root cause.

INITIATIVES

5S rollout in the returns area

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

Peak readiness plan

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

RESEARCH & PUBLICATIONS

Lessons from data contracts — **2022**

- Short paper shared internally and at a local meetup.

TECHNICAL SKILLS

Warehouse systems & licences: Powered industrial truck certificate
General: Microsoft Excel, Stock control, Health & safety, Lean
Languages: English (Fluent)

SAP EWM

CERTIFICATIONS

- IOSH Managing Safely
- First Aid at Work

EXTRA-CURRICULAR ACTIVITIES

- Volunteer at a local food bank twice a month.
- Organiser of a monthly running club with around 30 members.

REFERENCE

Hannah Walsh
Engineering Manager, Kingsway Fulfilment
Contact: hannah@example.com