MARCUS GALLAGHER

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SUMMARY OF QUALIFICATIONS

- Backend engineer who likes small, well-tested services and clear runbooks.
- Experience across 3 employers, most recently as Senior Backend Engineer at Northpoint Labs.
- Comfortable owning a service end to end: design, build, deploy and on-call.
- Known for clear communication with colleagues and for following work through to the end.

EDUCATION

Sheffield Hallam University — **Sheffield**
BSc Computer Science — *2016*

PROFESSIONAL EXPERIENCE

Northpoint Labs — **Chicago, IL**
Senior Backend Engineer — *Dec 2023 – Present*

- Built and maintained REST APIs used by 4 internal teams and two mobile apps.
- Wrote the design doc for the new search service and ran the review with three teams.
- Automated database migrations in CI so releases no longer needed a maintenance window.
- Built an internal CLI that cut new-engineer setup from a day to an hour.
- Designed the event model for order tracking and reviewed every schema change with the data team.

Brightwave Systems — **Chicago, IL**
Backend Engineer — *Jan 2021 – Oct 2023*

- Cut p95 response time on the checkout service from 900 ms to 240 ms by reworking queries and caching.
- Added structured logging and tracing so incidents could be traced across services in minutes.
- Reduced cloud spend on staging by shutting down idle environments overnight.
- Built a feature-flag system so risky changes could be switched off without a deploy.

Kestrel Cloud — **Chicago, IL**
Backend Developer — *Apr 2018 – Dec 2020*

- Reviewed pull requests daily and kept the team style guide up to date.
- Worked with product managers to break large features into weekly releases.
- Ran on-call for the payments platform and wrote the incident runbooks the team still uses.

PROJECTS

Open-source rate limiter library (side project)

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

Hackathon: real-time bus tracker

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

RESEARCH & PUBLICATIONS

Lessons from shift scheduling — **2026**

- Short paper shared internally and at a local meetup.

TECHNICAL SKILLS

Languages & tools: Golnag
General: Git, Docker, Linux, REST APIs, CI/CD
Languages: English (Fluent)

CERTIFICATIONS

- AWS Certified Cloud Practitioner
- Scrum Fundamentals

EXTRA-CURRICULAR ACTIVITIES

- Mentor for a school careers programme, helping students with CVs and mock interviews.
- Treasurer of a local sports club, keeping the accounts and membership list.

REFERENCE

Jonah Jensen
Head of Operations, Quayside Digital
Contact: jonah@example.com