YUKI OKAFOR

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SUMMARY OF QUALIFICATIONS

- Warehouse leader who runs safe, accurate and on-time shifts.
- Experience across 3 employers, most recently as Operations Supervisor at Northgate Distribution.
- Hands-on supervisor who coaches teams and keeps standards high.
- Known for clear communication with colleagues and for following work through to the end.

EDUCATION

University of Lisbon — **Lisbon**

Level 3 Diploma in Warehousing and Storage — *2018*

PROFESSIONAL EXPERIENCE

Northgate Distribution — **Leeds**

Operations Supervisor — *Jul 2025 – Present*

- Introduced a buddy system that cut new-starter turnover in the first month.
- Ran a shift of 34 operatives across inbound, picking and dispatch.
- Ran stock counts with zero variance write-offs at two quarterly audits.
- Rebalanced pick faces before peak so fast movers were closest to dispatch.
- Reported daily KPIs to the site manager and acted on missed targets.

Severn Freight — **Leeds**

Shift Team Leader — *Jun 2024 – Jul 2025*

- Handled agency worker timesheets and checked them against the clocking system.
- Coordinated with transport planners on daily trailer loading plans.
- Led daily safety briefings and investigated near misses with the H&S manager.
- Ran weekly toolbox talks on manual handling and racking safety.

Severn Freight — **Leeds**

Picker/Packer — *Jul 2022 – Apr 2024*

- Led the investigation into a mis-shipped pallet and fixed the root cause.
- Hit 99.6% pick accuracy for 12 straight weeks by reorganising fast-moving lines.
- Planned labour for peak, including agency staff, without missing a carrier cut-off.

INITIATIVES

5S rollout in the returns area

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

Peak readiness plan

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

TECHNICAL SKILLS

Warehouse systems & licences: Forklift licence
General: Microsoft Excel, Stock control, Health & safety, Lean
Languages: English (Native), Spanish (Conversational)

CERTIFICATIONS

- IOSH Managing Safely
- First Aid at Work

EXTRA-CURRICULAR ACTIVITIES

- Treasurer of a local sports club, keeping the accounts and membership list.
- Organiser of a monthly running club with around 30 members.
- Mentor for a school careers programme, helping students with CVs and mock interviews.

REFERENCE

Maya Gallagher

Head of Operations, Kingsway Fulfilment
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