ANANYA KIM

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SUMMARY OF QUALIFICATIONS

- Warehouse leader who runs safe, accurate and on-time shifts.
- Experience across 3 employers, most recently as Operations Supervisor at Kingsway Fulfilment.
- Hands-on supervisor who coaches teams and keeps standards high.
- Known for clear communication with colleagues and for following work through to the end.

EDUCATION

University of Leeds — **Leeds**

Level 3 Diploma in Warehousing and Storage — *2016*

PROFESSIONAL EXPERIENCE

Kingsway Fulfilment — **Sydney, NSW**

Operations Supervisor — *Apr 2024 – Present*

- Coordinated with transport planners on daily trailer loading plans.
- Introduced a buddy system that cut new-starter turnover in the first month.
- Trained new starters on picking, packing and returns processes.
- Planned labour for peak, including agency staff, without missing a carrier cut-off.
- Led daily safety briefings and investigated near misses with the H&S manager.

Midland Retail DC — **Sydney, NSW**

Shift Team Leader — *Dec 2021 – Feb 2024*

- Handled agency worker timesheets and checked them against the clocking system.
- Hit 99.6% pick accuracy for 12 straight weeks by reorganising fast-moving lines.
- Ran weekly toolbox talks on manual handling and racking safety.
- Reported daily KPIs to the site manager and acted on missed targets.

Northgate Distribution — **Sydney, NSW**

Picker/Packer — *Jul 2019 – Nov 2021*

- Led the investigation into a mis-shipped pallet and fixed the root cause.
- Reduced damaged stock write-offs by 28% with new racking labels and handling checks.
- Rebalanced pick faces before peak so fast movers were closest to dispatch.

INITIATIVES

5S rollout in the returns area

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

Peak readiness plan

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

RESEARCH & PUBLICATIONS

Notes on shift scheduling — **2025**

- Short paper shared internally and at a local meetup.

TECHNICAL SKILLS

Warehouse systems & licences: Forkliftt licence, SAP EWM on S/4HANA
General: Microsoft Excel, Stock control, Health & safety, Lean
Languages: English (Native), Spanish (Conversational)

CERTIFICATIONS

- IOSH Managing Safely
- First Aid at Work

EXTRA-CURRICULAR ACTIVITIES

- Treasurer of a local sports club, keeping the accounts and membership list.
- Member of a community choir.

- Mentor for a school careers programme, helping students with CVs and mock interviews.

REFERENCE

Umar Vega
Engineering Manager, Eastport Logistics
Contact: umar@example.com