AYESHA AHMED

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SUMMARY OF QUALIFICATIONS

- Backend engineer who likes small, well-tested services and clear runbooks.
- Experience across 3 employers, most recently as Senior Software Engineer at Kestrel Cloud.
- Comfortable owning a service end to end: design, build, deploy and on-call.
- Known for clear communication with colleagues and for following work through to the end.

EDUCATION

TU Berlin — **Berlin**

BSc Computer Science — *2016*

PROFESSIONAL EXPERIENCE

Kestrel Cloud — **Chicago, IL**

Senior Software Engineer — *Oct 2023 – Present*

- Reduced cloud spend on staging by shutting down idle environments overnight.
- Built an internal CLI that cut new-engineer setup from a day to an hour.
- Built a feature-flag system so risky changes could be switched off without a deploy.
- Built and maintained REST APIs used by 12 internal teams and two mobile apps.

Lumen Health Tech — **Chicago, IL**

Software Engineer — *Oct 2019 – Jul 2023*

- Ran on-call for the payments platform and wrote the incident runbooks the team still uses.
- Automated database migrations in CI so releases no longer needed a maintenance window.
- Led the move of three services from a shared monolith into independently deployed services.
- Wrote the design doc for the new search service and ran the review with three teams.

Lumen Health Tech — **Chicago, IL**

Junior Software Engineer — *Jun 2016 – Jul 2019*

- Paired with the security team to remove secrets from config and rotate keys automatically.
- Mentored two junior engineers through their first production releases.
- Added structured logging and tracing so incidents could be traced across services in minutes.

PROJECTS

Open-source rate limiter library (side project)

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

Hackathon: real-time bus tracker

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

TECHNICAL SKILLS

Languages & tools: Postgressql, C#
General: Git, Docker, Linux, REST APIs, CI/CD
Languages: English (Fluent), German (B2)

CERTIFICATIONS

- AWS Certified Cloud Practitioner
- Scrum Fundamentals

EXTRA-CURRICULAR ACTIVITIES

- Mentor for a school careers programme, helping students with CVs and mock interviews.
- Member of a community choir.

REFERENCE

Daniel Kim
Senior Lecturer, Orchard Commerce
Contact: daniel@example.com