LUCAS OSEI

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SUMMARY OF QUALIFICATIONS

- Warehouse leader who runs safe, accurate and on-time shifts.
- Experience across 3 employers, most recently as Warehouse Supervisor at Eastport Logistics.
- Hands-on supervisor who coaches teams and keeps standards high.
- Known for clear communication with colleagues and for following work through to the end.

EDUCATION

University of Lisbon — **Lisbon**

Level 3 Diploma in Warehousing and Storage — *2018*

PROFESSIONAL EXPERIENCE

Eastport Logistics — **Denver, CO**

Warehouse Supervisor — *May 2024 – Present*

- Planned labour for peak, including agency staff, without missing a carrier cut-off.
- Hit 99.6% pick accuracy for 12 straight weeks by reorganising fast-moving lines.
- Coordinated with transport planners on daily trailer loading plans.
- Ran a shift of 15 operatives across inbound, picking and dispatch.
- Managed stock moves and cycle counts in SAP EWM.
- The website agency we hired ran our site on MySQL.

Northgate Distribution — **Denver, CO**

Team Leader — *Jan 2022 – Mar 2024*

- Introduced a buddy system that cut new-starter turnover in the first month.
- Trained new starters on picking, packing and returns processes.
- Rebalanced pick faces before peak so fast movers were closest to dispatch.
- Ran weekly toolbox talks on manual handling and racking safety.

Pennine Cold Chain — **Denver, CO**

Warehouse Operative — *Dec 2018 – Oct 2021*

- Reduced damaged stock write-offs by 28% with new racking labels and handling checks.
- Led daily safety briefings and investigated near misses with the H&S manager.
- Handled agency worker timesheets and checked them against the clocking system.

INITIATIVES

5S rollout in the returns area

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

Peak readiness plan

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

TECHNICAL SKILLS

General: Microsoft Excel, Stock control, Health & safety, Lean
Languages: English (Fluent), German (B2)

Forklift licence

CERTIFICATIONS

- IOSH Managing Safely
- First Aid at Work

EXTRA-CURRICULAR ACTIVITIES

- Volunteer at a local food bank twice a month.
- Organiser of a monthly running club with around 30 members.

REFERENCE

Carmen Kaur
Senior Lecturer, Pennine Cold Chain
Contact: carmen@example.com