ULLA POPESCU

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SUMMARY OF QUALIFICATIONS

- Warehouse leader who runs safe, accurate and on-time shifts.
- Experience across 2 employers, most recently as Warehouse Supervisor at Kingsway Fulfilment.
- Hands-on supervisor who coaches teams and keeps standards high.
- Known for clear communication with colleagues and for following work through to the end.

EDUCATION

Sheffield Hallam University — **Sheffield**
Level 3 Diploma in Warehousing and Storage — *2022*

PROFESSIONAL EXPERIENCE

Kingsway Fulfilment — **Toronto, ON**
Warehouse Supervisor — *Jan 2026 – Present*

- Handled agency worker timesheets and checked them against the clocking system.
- Planned labour for peak, including agency staff, without missing a carrier cut-off.
- Reduced damaged stock write-offs by 28% with new racking labels and handling checks.
- Rebalanced pick faces before peak so fast movers were closest to dispatch.
- Checked the airflow of the cold room each morning.

Cobalt 3PL — **Toronto, ON**
Team Leader — *Sept 2025 – Nov 2025*

- Led the investigation into a mis-shipped pallet and fixed the root cause.
- Reported daily KPIs to the site manager and acted on missed targets.
- Coordinated with transport planners on daily trailer loading plans.
- Ran stock counts with zero variance write-offs at two quarterly audits.

INITIATIVES

5S rollout in the returns area

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

Peak readiness plan

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

TECHNICAL SKILLS

Warehouse systems & licences: Forklift licence, Manhatan Active
General: Microsoft Excel, Stock control, Health & safety, Lean
Languages: English (Fluent)

CERTIFICATIONS

- IOSH Managing Safely
- First Aid at Work

EXTRA-CURRICULAR ACTIVITIES

- Member of a community choir.
- Organiser of a monthly running club with around 30 members.

REFERENCE

Hamza Ortiz
Head of Operations, Pennine Cold Chain
Contact: hamza@example.com