WREN ROSSI

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SUMMARY OF QUALIFICATIONS

- Warehouse leader who runs safe, accurate and on-time shifts.
- Experience across 3 employers, most recently as Warehouse Supervisor at Eastport Logistics.
- Hands-on supervisor who coaches teams and keeps standards high.
- Known for clear communication with colleagues and for following work through to the end.

EDUCATION

TU Berlin — **Berlin**

Level 3 Diploma in Warehousing and Storage — *2015*

PROFESSIONAL EXPERIENCE

Eastport Logistics — **Chicago, IL**

Warehouse Supervisor — *Mar 2024 – Present*

- Reported daily KPIs to the site manager and acted on missed targets.
- Handled agency worker timesheets and checked them against the clocking system.
- Ran stock counts with zero variance write-offs at two quarterly audits.
- Led the investigation into a mis-shipped pallet and fixed the root cause.

Harrow Parcel Hub — **Chicago, IL**

Team Leader — *Jun 2021 – Mar 2024*

- Led daily safety briefings and investigated near misses with the H&S manager.
- Hit 99.6% pick accuracy for 12 straight weeks by reorganising fast-moving lines.
- Ran weekly toolbox talks on manual handling and racking safety.
- Planned labour for peak, including agency staff, without missing a carrier cut-off.

Midland Retail DC — **Chicago, IL**

Warehouse Operative — *Oct 2018 – May 2021*

- Reduced damaged stock write-offs by 28% with new racking labels and handling checks.
- Ran a shift of 25 operatives across inbound, picking and dispatch.
- Introduced a buddy system that cut new-starter turnover in the first month.

INITIATIVES

5S rollout in the returns area

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

Peak readiness plan

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

TECHNICAL SKILLS

Warehouse systems & licences: Forklift licence
General: Microsoft Excel, Stock control, Health & safety, Lean
Languages: English (Fluent)

SAP EWM

CERTIFICATIONS

- IOSH Managing Safely
- First Aid at Work

EXTRA-CURRICULAR ACTIVITIES

- Treasurer of a local sports club, keeping the accounts and membership list.
- Mentor for a school careers programme, helping students with CVs and mock interviews.

REFERENCE

Tomas Murphy

HR Director, Northgate Distribution
Contact: tomas@example.com