# ZOLTAN OKAFOR

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## SUMMARY OF QUALIFICATIONS

- Warehouse leader who runs safe, accurate and on-time shifts.
- Experience across 2 employers, most recently as Warehouse Supervisor at Severn Freight.
- Hands-on supervisor who coaches teams and keeps standards high.
- Known for clear communication with colleagues and for following work through to the end.

## EDUCATION

**Sheffield Hallam University** — **Sheffield**

*Level 3 Diploma in Warehousing and Storage* — *2023*

## PROFESSIONAL EXPERIENCE

**Severn Freight** — **Chicago, IL**

*Warehouse Supervisor* — *May 2026 – Present*

- Rebalanced pick faces before peak so fast movers were closest to dispatch.
- Hit 99.6% pick accuracy for 12 straight weeks by reorganising fast-moving lines.
- Ran weekly toolbox talks on manual handling and racking safety.
- Ran a shift of 10 operatives across inbound, picking and dispatch.
- Coordinated with transport planners on daily trailer loading plans.

**Eastport Logistics** — **Chicago, IL**

*Team Leader* — *Nov 2025 – May 2026*

- Led daily safety briefings and investigated near misses with the H&S manager.
- Ran stock counts with zero variance write-offs at two quarterly audits.
- Planned labour for peak, including agency staff, without missing a carrier cut-off.
- Introduced a buddy system that cut new-starter turnover in the first month.

## INITIATIVES

**5S rollout in the returns area**

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

**Peak readiness plan**

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

## RESEARCH & PUBLICATIONS

**A case study of workplace surveys** — **2023**

- Short paper shared internally and at a local meetup.

## TECHNICAL SKILLS

Warehouse systems & licences: PIT licence, Oracle WMS
General: Microsoft Excel, Stock control, Health & safety, Lean
Languages: English (Fluent)

## CERTIFICATIONS

- IOSH Managing Safely
- First Aid at Work

## EXTRA-CURRICULAR ACTIVITIES

- Organiser of a monthly running club with around 30 members.
- Member of a community choir.

## REFERENCE

Jamal Moreno
HR Director, Eastport Logistics
Contact: jamal@example.com