MARCUS VEGA

marcus.vega19@example.com • +44 113 496 0778 • linkedin.com/in/marcus-vega • Leeds, United Kingdom

SUMMARY OF QUALIFICATIONS

- Warehouse leader who runs safe, accurate and on-time shifts.
- Experience across 2 employers, most recently as Operations Supervisor at Pennine Cold Chain.
- Hands-on supervisor who coaches teams and keeps standards high.
- Known for clear communication with colleagues and for following work through to the end.

EDUCATION

Leeds Beckett University — **Leeds**

Level 3 Diploma in Warehousing and Storage — *2023*

PROFESSIONAL EXPERIENCE

Pennine Cold Chain — **Leeds**

Operations Supervisor — *May 2026 – Present*

- Reported daily KPIs to the site manager and acted on missed targets.
- Led the investigation into a mis-shipped pallet and fixed the root cause.
- Hit 99.6% pick accuracy for 12 straight weeks by reorganising fast-moving lines.
- Ran weekly toolbox talks on manual handling and racking safety.
- Planned labour for peak, including agency staff, without missing a carrier cut-off.

Harrow Parcel Hub — **Leeds**

Shift Team Leader — *Apr 2025 – Mar 2026*

- Coordinated with transport planners on daily trailer loading plans.
- Led daily safety briefings and investigated near misses with the H&S manager.
- Ran a shift of 54 operatives across inbound, picking and dispatch.
- Introduced a buddy system that cut new-starter turnover in the first month.

INITIATIVES

5S rollout in the returns area

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

Peak readiness plan

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

TECHNICAL SKILLS

Warehouse systems & licences: Forklift licence, Manhattan WMS
General: Microsoft Excel, Stock control, Health & safety, Lean
Languages: English (Fluent)

CERTIFICATIONS

- IOSH Managing Safely
- First Aid at Work

EXTRA-CURRICULAR ACTIVITIES

- Treasurer of a local sports club, keeping the accounts and membership list.
- Member of a community choir.

REFERENCE

Grace Costa
Engineering Manager, Cobalt 3PL
Contact: grace@example.com