ANANYA PARK

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SUMMARY OF QUALIFICATIONS

- Warehouse leader who runs safe, accurate and on-time shifts.
- Experience across 4 employers, most recently as Operations Supervisor at Eastport Logistics.
- Hands-on supervisor who coaches teams and keeps standards high.
- Known for clear communication with colleagues and for following work through to the end.

EDUCATION

University of Texas at Austin — **Austin, TX**

Level 3 Diploma in Warehousing and Storage — *2015*

PROFESSIONAL EXPERIENCE

Eastport Logistics — **Denver, CO**

Operations Supervisor — *Mar 2024 – Present*

- Reduced damaged stock write-offs by 28% with new racking labels and handling checks.
- Trained new starters on picking, packing and returns processes.
- Planned labour for peak, including agency staff, without missing a carrier cut-off.
- Ran stock counts with zero variance write-offs at two quarterly audits.
- Handled agency worker timesheets and checked them against the clocking system.

Harrow Parcel Hub — **Denver, CO**

Shift Team Leader — *Sept 2021 – Mar 2024*

- Led daily safety briefings and investigated near misses with the H&S manager.
- Led the investigation into a mis-shipped pallet and fixed the root cause.
- Rebalanced pick faces before peak so fast movers were closest to dispatch.
- Coordinated with transport planners on daily trailer loading plans.

Severn Freight — **Denver, CO**

Picker/Packer — *Dec 2018 – Jun 2021*

- Introduced a buddy system that cut new-starter turnover in the first month.
- Ran a shift of 56 operatives across inbound, picking and dispatch.
- Ran weekly toolbox talks on manual handling and racking safety.

Harrow Parcel Hub — **Denver, CO**

Picker/Packer — *Nov 2016 – Dec 2018*

- Reported daily KPIs to the site manager and acted on missed targets.
- Hit 99.6% pick accuracy for 12 straight weeks by reorganising fast-moving lines.

INITIATIVES

5S rollout in the returns area

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

Peak readiness plan

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

RESEARCH & PUBLICATIONS

A case study of shift scheduling — **2023**

- Short paper shared internally and at a local meetup.

TECHNICAL SKILLS

Warehouse systems & licences: Forklift licence
General: Microsoft Excel, Stock control, Health & safety, Lean
Languages: English (Fluent), German (B2)

CERTIFICATIONS

- IOSH Managing Safely
- First Aid at Work

EXTRA-CURRICULAR ACTIVITIES

- Member of a community choir.
- Organiser of a monthly running club with around 30 members.
- Volunteer at a local food bank twice a month.

REFERENCE

Isabel Sokolov
Senior Lecturer, Midland Retail DC
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