CALLUM AHMED

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SUMMARY OF QUALIFICATIONS

- Warehouse leader who runs safe, accurate and on-time shifts.
- Experience across 4 employers, most recently as Operations Supervisor at Northgate Distribution.
- Hands-on supervisor who coaches teams and keeps standards high.
- Known for clear communication with colleagues and for following work through to the end.

EDUCATION

University of Toronto — **Toronto**
Level 3 Diploma in Warehousing and Storage — *2013*

PROFESSIONAL EXPERIENCE

Northgate Distribution — **Manchester**
Operations Supervisor — *Jun 2024 – Present*

- Ran a shift of 43 operatives across inbound, picking and dispatch.
- Coordinated with transport planners on daily trailer loading plans.
- Ran weekly toolbox talks on manual handling and racking safety.
- Planned labour for peak, including agency staff, without missing a carrier cut-off.
- Managed stock moves and cycle counts in SAP EWM.

Harrow Parcel Hub — **Manchester**
Shift Team Leader — *Apr 2022 – May 2024*

- Handled agency worker timesheets and checked them against the clocking system.
- Led the investigation into a mis-shipped pallet and fixed the root cause.
- Ran stock counts with zero variance write-offs at two quarterly audits.
- Reduced damaged stock write-offs by 28% with new racking labels and handling checks.

Kingsway Fulfilment — **Manchester**
Picker/Packer — *Aug 2019 – Feb 2022*

- Introduced a buddy system that cut new-starter turnover in the first month.
- Rebalanced pick faces before peak so fast movers were closest to dispatch.
- Hit 99.6% pick accuracy for 12 straight weeks by reorganising fast-moving lines.

Eastport Logistics — **Manchester**
Picker/Packer — *Dec 2016 – Aug 2019*

- Led daily safety briefings and investigated near misses with the H&S manager.
- Trained new starters on picking, packing and returns processes.

INITIATIVES

5S rollout in the returns area

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

Peak readiness plan

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

TECHNICAL SKILLS

General: Microsoft Excel, Stock control, Health & safety, Lean
Languages: English (Fluent), German (B2)

CERTIFICATIONS

- IOSH Managing Safely
- First Aid at Work

EXTRA-CURRICULAR ACTIVITIES

- Treasurer of a local sports club, keeping the accounts and membership list.
- Volunteer at a local food bank twice a month.

REFERENCE

Jonah Yilmaz
HR Director, Cobalt 3PL
Contact: jonah@example.com