QUINN RUSSO

quinn.russo47@example.com • +1 303 555 0157 • linkedin.com/in/quinn-russo • Denver, CO, United States

SUMMARY OF QUALIFICATIONS

- Warehouse leader who runs safe, accurate and on-time shifts.
- Experience across 4 employers, most recently as Warehouse Supervisor at Pennine Cold Chain.
- Hands-on supervisor who coaches teams and keeps standards high.
- Known for clear communication with colleagues and for following work through to the end.

EDUCATION

TU Berlin — **Berlin**

Level 3 Diploma in Warehousing and Storage — *2017*

PROFESSIONAL EXPERIENCE

Pennine Cold Chain — **Denver, CO**

Warehouse Supervisor — *Dec 2025 – Present*

- Handled agency worker timesheets and checked them against the clocking system.
- Ran weekly toolbox talks on manual handling and racking safety.
- Reduced damaged stock write-offs by 28% with new racking labels and handling checks.
- Hit 99.6% pick accuracy for 12 straight weeks by reorganising fast-moving lines.
- Shadowed a forklift driver for a day during my induction.

Kingsway Fulfilment — **Denver, CO**

Team Leader — *Jul 2024 – Nov 2025*

- Trained new starters on picking, packing and returns processes.
- Planned labour for peak, including agency staff, without missing a carrier cut-off.
- Rebalanced pick faces before peak so fast movers were closest to dispatch.
- Ran a shift of 45 operatives across inbound, picking and dispatch.

Kingsway Fulfilment — **Denver, CO**

Warehouse Operative — *Nov 2022 – Jul 2024*

- Led the investigation into a mis-shipped pallet and fixed the root cause.
- Led daily safety briefings and investigated near misses with the H&S manager.
- Coordinated with transport planners on daily trailer loading plans.

Northgate Distribution — **Denver, CO**

Warehouse Operative — *Jul 2021 – Oct 2022*

- Reported daily KPIs to the site manager and acted on missed targets.
- Ran stock counts with zero variance write-offs at two quarterly audits.

INITIATIVES

5S rollout in the returns area

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

Peak readiness plan

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

RESEARCH & PUBLICATIONS

A case study of workplace surveys — **2026**

- Short paper shared internally and at a local meetup.

TECHNICAL SKILLS

General: Microsoft Excel, Stock control, Health & safety, Lean
Languages: English (Native), Spanish (Conversational)

Oracle WMS

CERTIFICATIONS

- IOSH Managing Safely

- First Aid at Work

EXTRA-CURRICULAR ACTIVITIES

- Treasurer of a local sports club, keeping the accounts and membership list.
- Volunteer at a local food bank twice a month.

REFERENCE

Felix Kowalski
Engineering Manager, Midland Retail DC
Contact: felix@example.com