TOMASZ WALSH

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SUMMARY OF QUALIFICATIONS

- Warehouse leader who runs safe, accurate and on-time shifts.
- Experience across 2 employers, most recently as Operations Supervisor at Harrow Parcel Hub.
- Hands-on supervisor who coaches teams and keeps standards high.
- Known for clear communication with colleagues and for following work through to the end.

EDUCATION

Sheffield Hallam University — **Sheffield**
Level 3 Diploma in Warehousing and Storage — *2022*

PROFESSIONAL EXPERIENCE

Harrow Parcel Hub — **Lisbon**
Operations Supervisor — *Jan 2026 – Present*

- Hit 99.6% pick accuracy for 12 straight weeks by reorganising fast-moving lines.
- Ran weekly toolbox talks on manual handling and racking safety.
- Ran a shift of 23 operatives across inbound, picking and dispatch.
- Handled agency worker timesheets and checked them against the clocking system.

Severn Freight — **Lisbon**
Shift Team Leader — *Aug 2025 – Jan 2026*

- Led the investigation into a mis-shipped pallet and fixed the root cause.
- Rebalanced pick faces before peak so fast movers were closest to dispatch.
- Led daily safety briefings and investigated near misses with the H&S manager.
- Coordinated with transport planners on daily trailer loading plans.

INITIATIVES

5S rollout in the returns area

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

Peak readiness plan

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

TECHNICAL SKILLS

Warehouse systems & licences: Oracle WNS
General: Microsoft Excel, Stock control, Health & safety, Lean
Languages: English (Fluent), German (B2)

Forklift licence

CERTIFICATIONS

- IOSH Managing Safely
- First Aid at Work

EXTRA-CURRICULAR ACTIVITIES

- Mentor for a school careers programme, helping students with CVs and mock interviews.
- Organiser of a monthly running club with around 30 members.

REFERENCE

Mariam Murphy
HR Director, Eastport Logistics
Contact: mariam@example.com