HANNAH OSEI

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SUMMARY OF QUALIFICATIONS

- Backend engineer who likes small, well-tested services and clear runbooks.
- Experience across 3 employers, most recently as Senior Backend Engineer at Quayside Digital.
- Comfortable owning a service end to end: design, build, deploy and on-call.
- Known for clear communication with colleagues and for following work through to the end.

EDUCATION

Trinity College Dublin — **Dublin**
BSc Computer Science — *2018*

PROFESSIONAL EXPERIENCE

Quayside Digital — **Toronto, ON**
Senior Backend Engineer — *Mar 2025 – Present*

- Paired with the security team to remove secrets from config and rotate keys automatically.
- Wrote the design doc for the new search service and ran the review with three teams.
- Built and maintained REST APIs used by 20 internal teams and two mobile apps.
- Designed the event model for order tracking and reviewed every schema change with the data team.
- Led the move of three services from a shared monolith into independently deployed services.
- Ran the MySQL cluster behind the customer portal, including backups and upgrades.

Lumen Health Tech — **Toronto, ON**
Backend Engineer — *Dec 2023 – Mar 2025*

- Reviewed pull requests daily and kept the team style guide up to date.
- Ran on-call for the payments platform and wrote the incident runbooks the team still uses.
- Wrote integration tests and contract tests; raised coverage on the core service from 41% to 78%.
- Built a feature-flag system so risky changes could be switched off without a deploy.

Brightwave Systems — **Toronto, ON**
Backend Developer — *Apr 2022 – Nov 2023*

- Cut p95 response time on the checkout service from 900 ms to 240 ms by reworking queries and caching.
- Added structured logging and tracing so incidents could be traced across services in minutes.
- Reduced cloud spend on staging by shutting down idle environments overnight.

PROJECTS

Open-source rate limiter library (side project)

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

Hackathon: real-time bus tracker

- Planned and delivered it alongside day-to-day work, with a written plan and agreed success measures.
- Shared the results with the wider team and kept the documentation up to date.

TECHNICAL SKILLS

General: Git, Docker, Linux, REST APIs, CI/CD
Languages: English (Fluent)

Go

CERTIFICATIONS

- AWS Certified Cloud Practitioner
- Scrum Fundamentals

EXTRA-CURRICULAR ACTIVITIES

- Organiser of a monthly running club with around 30 members.
- Treasurer of a local sports club, keeping the accounts and membership list.
- Member of a community choir.

REFERENCE

Jakub Kowalski
Senior Lecturer, Northpoint Labs
Contact: jakub@example.com